

Post event Evaluation

**Headlines from Open House 2012**

We had 125 people sign in at the event (not all attendees will have done so) – lot of competition today in terms of other events, big Provider Services Training on at the Innovation Centre and of course the ILC event.

23 people shared success stories on the celebration wall.

We had no questions posted on the question wall.

We received 13 completed evaluation forms – a bit disappointing but we will nevertheless include the composite feedback into a post event report which will go on our website along with photographs. [www.walsallsocialcareworkforce.co.uk](http://www.walsallsocialcareworkforce.co.uk)

Anecdotally – it was reported that stall holders were very engaged and keen to share their practice/good news stories.

We have drawn the quizzes too!

**Workforce Development Meet the Team Quiz**

No – One correctly guessed all seven team members, therefore the prize was given to the person how guessed the most correctly.

The winner was - Susan Jones, who correctly guessed four right answers and won a box of Biscuits.

**Anagrams Quiz**

People were asked to take part in an anagrams quiz; there were a high number of entries to the competition in comparison to previous years. Please see below for a list of the correct answers. There were four winners drawn from random; our congratulations go out to-

Stacey Senior – 1st prize winner - £20 voucher

Colin Frenzel, Becky Thomson and Bill Henwood – all won £20 vouchers.

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| **Anagram**   | **A clue**  | **Correct Answer** |
| Very core1 word 8 letters | As in getting better | Recovery |
| Casual ill clown 2 words 7 & 7 letters | Our Local Authority | Walsall Council |
| Know forever completed 2 words 9 & 11 letters | How to match workers skills, knowledge to the needs of our business | Workforce development |
| Occasional inland cruise4 words 3rd is And  | Our Directorate Service Area | Social Care and Inclusion |
| No Hope Sue2 words 4 & 5 letters | This Event | Open House |
| Valid pause2 words 4 & 6 letters | He’s from Oldham too  | Paul Davies |
| Lit no corn2 words 2 & 7 letters | Think LocalAct Personal | In Control |
| Bar element1 word 10 letters | Getting back/maintaining independence | Reablement |
| Work is oracle2 words 6 & 6 letters | Qualified Professional role within our service | Social worker |
| Mini work globe2 words 6 & 7 letters | Hot desking | Mobile working |
| Ode costume focus2 words 7 & 8 letters | Results Centred | Outcome focussed |
| Repainted Gloom2 words 9 & 5 letters | TOM without the T | Operating model |
| Separation Lions1 word 15 letters | Agenda for Change in social care services | Personalisation |

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**Celebration Wall**

23 People shared on our Celebration wall, It is fantastic to read about some of the hard work that is being done by our colleagues.



**Team Name:** Community alarms

**Our Achievements:** Our smoke detectors have saved the lives of two of our service users recently –where the service user has fallen asleep, and a fire has broken out. We called the fire service immediately.

The fire service have said that if it wasn’t for our prompt action both of the incidents could have resulted in fatalities

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**Team Name:** Initial Assessment

**Our Achievements:** Successful 1st year student on placement with IAT

**Team Name:** Short Term Breaks

**Our Achievements:** We are proud to have a diverse group of foster carers – single male, single female, couples, and ethnicity

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**Team Name:** Initial Intake team

**Our Achievements:** Team members participating in different working groups such as PARIS user group, Paperwork review group, Palliative care group and Reablement transition LD ‘Walsall central hub’

**Team Name:** Initial Intake team

**Our Achievements:** Four Apprentices offered on job training with IAT

**Team Name:** Sensory support

**Our Achievements:** A Deaf wheelchair user has been supported to move from unsuitable accommodation to a ground floor flat adapted to meet their needs.

The previous home was over 2 floors and was accessible by lift. However, the lift was not reliable and on the occasions that there was a breakdown the client had to slide down the stairs to exit the property. This caused a very high risk to the client especially in the case of if there was a fire within the property.

The new property now suits the clients’ needs with many adaptations including wider doorways, CCTV for visitor recognition, a hoist for use with the bed, kitchen facilities with the ability to be raised/lowered, a wet room with bidet and a flashing fire alarm.

The client is also now in an area more suitable as it is local to all the amenities the client may need including shops, access to council services and the Deaf community.

This is one example of the achievements our clients have been able to secure through receiving the support from our service. We are able to communicate with the clients in their first language of British Sign Language (BSL) which enables confidence to cooperate with the service and its staff.



**Team Name:** Community Social Work

**Our Achievements:** We’re proud to offer a preventative service to individuals, families, carers and communities of Walsall working with adults over 18 helping to reduce isolation and promote social inclusion

**Team Name:** Workforce Development

**Our Achievements:** Bringing together a new team. Conducting a learning needs analysis and launching a new website

**Team Name:** Walsall shared lives

**Our Achievements:** We continue to provide long and short term placements and day support for people on a successful basis. The people have some really positive experiences, be it general life events, trips out or holidays.

We have also provided some very successful emergency placements and continue to recruit new carers on a regular basis throughout the year.



**Team Name:** Initial Intake team

**Our Achievements:** Supports other teams when on training and away days.

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**Team Name:** Adult safeguarding

**Our Achievements:** The raising of the awareness of adult abuse to the people of Walsall serves to encourage independence and the ability to seek help or support for vulnerable people when required.

‘Mrs A suffered from a disability and lives in the community expressed concerns that she felt that she was being financially abused and that this was causing concern. Mrs A was able to seek support from services in Walsall and was able to regain control of her finances’.



**Team Name:** Initial Assessment

**Our Achievements:** Actively worked towards handing no work over to EDT



**Team Name:** Strategic Development

**Our Achievements:** Developed Goscote Greenacres Community Farm

**Team Name:** Review Team

**Our Achievements:** We helped someone move out of placement into independent living, he now has a job and his independence and very little paid care now. He volunteers too!

Another person used to have a lot of care and through reablement now has very little paid care.

**Team Name:** Initial Assessment

**Our Achievements:** Since we have had a worker based at good hope hospital we have not received any fines for delayed discharges.

**Team Name:** Sensory Support

**Our Achievements:** We have taught people who are blind or partially sighted to live independently and lead fulfilled lives. You want examples? Come and talk to us!



**Team Name:** Strategic Development

**Our Achievements:** Deployed Technology for mobile working

**Team Name:** Occupational Therapy

**Our Achievements:** “Enabling the citizens if Walsall to live safely and independently in their own homes”

“Positive interventions to maximise independence”

**Team Name:** Strategic Development

**Our Achievements:** Opened the new Independent Living Centre

**Team Name:** Initial Intake team

**Our Achievements:** Actively signposting and introducing citizens to universal services and maximising social capital



**Team Name:** Strategic Development

**Our Achievements:** 80+ Apprentices recruited

**Team Name:** Initial Intake team

**Our Achievements:** IAT actively encouraged personalisation with presentation to MIG

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**Team Name:** Community Catalysts

**Our Achievements:** Working with over 60 organisations and

individuals to develop their social care enterprise.

